

UNITED NATIONS INDUSTRIAL DEVELOPMENT ORGANIZATION

journal

GENERAL CONFERENCE

No. 2

Seventeenth session

Vienna, 27 November-1 December 2017

SCHEDULE OF MEETINGS

Tuesday, 28 November 2017

8:45 G-77 Task Force meeting M0E100
EU coordination meeting M7
(ground floor)

9-11 a.m. 3rd plenary meeting Plenary Hall

Item 4: Organization of work (first floor)

General debate

Items 8 to 23 (continued)

11 a.m.-1 p.m. Item 10: UNIDO Donor meeting 2017 Plenary Hall

(first floor)

General debate

Items 7 to 23 (continued)

10 a.m.-12.30 p.m. Main Committee – 1st meeting Board Room A

(second floor)

12:45- Informal meeting of the Credentials Committee MOE27
1:15 p.m. (for members of the Credentials Committee only) (ground floor)

1 p.m. General Committee M6

(ground floor)

2-4 p.m. 4th plenary meeting Plenary Hall

General debate (first floor)

Items 8 to 23 (continued)

2.30-4 p.m. Main Committee – 2nd meeting Board Room A

(second floor)

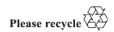
4-8 p.m. Side event: TEDx Talks: The circular economy Cafeteria

(refreshments served as part of the side event) (F-building)

Matters for inclusion in the *Journal* should be sent as far in advance as possible to its editor (Mr. Federico Castellani Koessler, telephone: +43(1) 26026-3504 or email: f.castellani-koessler@unido.org)

V.17-08425 (E)





FORECAST OF MEETINGS

Wednesday, 29 November 2017

8:30 a.m.	G-77 Task Force meeting	M0E100 (ground floor)
8:45 -10 a.m.	Side event: Breakfast meeting on "Partnering for Impact: Advancing gender equality in industry to achieve the 2030 Agenda"	Networking zone (second floor)
	(refreshments served as part of the side event)	
9:15 a.m.	EU coordination meeting	M7 (ground floor)
9:30-10:15 a.m.	Credentials Committee	Room M6
10a.m 1 p.m.	5th plenary meeting	(ground floor) Plenary Hall (first floor)
	General debate Items 8 to 23 (continued)	,
10:30 a.m12 p.m.	Main Committee – 3rd meeting	Board Room A (second floor)
1-3:30 p.m.	Side event: Industry 4.0 – the opportunities behind the challenge	Board Room A (second floor)
3:30-4:30 p.m.	4th plenary meeting Item 10: Launch of the Industrial Development Report 2018	Plenary Hall (first floor)
4:30-6 p.m.	General debate Items 8 to 23 (continued)	
4:30-7:30 p.m.	Main Committee – 4th meeting	Board Room A (second floor)

FORECAST OF MEETINGS

Thursday, 30 November 2017

8:30 G-77 Task Force meeting M0E100 (ground floor) 10 a.m.-12 p.m. 7th plenary meeting **Plenary Hall** (first floor) General debate Items 8 to 23 (continued) Item 5: Credentials of representatives to the Conference Item 7: Elections to organs Item 2: Elections of officers (Lists of States) 9-11 a.m. Main Committee – 5th meeting (tentative) **Board Room A** (second floor) 12-2:30 p.m. Side event: IDDA III: Helping Africa leapfrog its industrial development **Board Room A** (second floor) (refreshments served as part of the side event) 8th plenary meeting Plenary Hall 3:30-6 p.m. General debate (if required) (first floor) Items 7 to 23 (continued) 3:30-6 p.m. Main Committee – 6th meeting (tentative) **Board Room A** (second floor) Friday, 1 December 2017

10 a.m.-1 p.m. 9th plenary meeting Plenary Hall (first floor)

Consideration and adoption of decisions and resolutions

SUMMARY OF MEETINGS MONDAY, 27 November 2017 1st PLENARY MEETING

Item 1: Opening of the seventeenth session

The Conference was opened by H.E. Ms. Christine Stix-Hackl, Outgoing President of the sixteenth session of the General Conference (Austria), who made a statement.

The Conference observed a minute of silence, in accordance with rule 71 of the rules of procedure of the Conference.

Item 3: Adoption of the agenda

The Conference adopted the agenda as contained in document GC.17/1.

Item 2: **Election of officers**

(a) Election of the President

H.E. Ms. Alena Kupchyna, Permanent Representative of Belarus, was elected by acclamation to the office of President of the seventeenth session of the General Conference.

(b) Election of other officers

The following candidates were elected by acclamation to fill the position of Vice-Presidents:

H.E. Mr. Michael OYUGI (Kenya)

H.E Mr. Lofti BOUCHAARA (Morocco)

H.E. Ms. Ayesha RIYAZ (Pakistan)

H.E. Ms. Maria Zeneida ANGARA COLLINSON (Philippines)

H.E. Mr. Hannu KYRÖLÄINEN (Finland)

H.E. Ms. Maria Assunta ACCILI SABBATINI (Italy)

Mr. Georgy V. MIKHNO (Russian Federation)

As no nominations were received from GRULAC for the two posts of Vice-President allocated to them, these two posts remained vacant.

The newly elected President of the seventeenth session of the General Conference made an introductory statement.

Item 1: Opening of the seventeenth session (continued)

With the President in the Chair, a statement was made by Mr. Michael Linhart, Vice-Minister and Secretary-General for Foreign Affairs at the Federal Ministry for Europe, Integration and Foreign Affairs of Austria, speaking on behalf of the host country.

Item 6: Appointment of the Director General

The Conference decided to appoint the Director General by acclamation. The President signed the contract of the appointment with the Director General, after which the Director General took the oath of office. With the President in the Chair, congratulatory statements were made by the representatives of the Islamic Republic of Iran (on behalf of the G-77 and China), Thailand (on behalf of the Asia and Pacific Group), Argentina (on behalf of GRULAC), Angola (on behalf of the African Group), Malta (on behalf of the Western Europe and Others Group), Georgia (on behalf of the Eastern European Group), and the representative of the European Union and its Member States, and Mr. WANG Shouwen, Vice-Minister of the Ministry of Commerce of China.

Mr. LI Yong, Director General of UNIDO, made a statement.

Item 1: Opening of the seventeenth session (continued)

With the President in the Chair, statements were made by H.E. Ms. Doris Leuthard, President of the Swiss Confederation, H.E. Ms. Marie Louise Coleiro Preca, President of the Republic of Malta, and Mr. Houlin ZHAO, Secretary-General of the International Telecommunications Union. A video message from Mr. António Guterrez, Secretary-General of the United Nations, was shown.

General debate — Items 8 to 23

With the President in the Chair, statements were made by H.E. Mr. Wilmar Castro Soteldo, Vice-President for Economic Affairs, Minister of Agriculture of the Bolivarian Republic of Venezuela; H.E. Mr. Uttama Savanayana, Minister of Industry of Thailand; H.E. Mr. Ernesto Pernia, Secretary of the National Economic and Development Agency of the Philippines; H.E. Mr. Musa Mohamed Krana Hamid, Minister of Industry of Sudan; H.E. Mr. Mohammed Abdulwahid Mohammed Al-Maitami, Minister of Industry and Trade of Yemen; H.E. Ms. Margaret D. Mwanakatwe, Minister of Commerce, Trade and Industry of Zambia; His Excellency Mr. Ulanbek Ryskulov, Chairman of the State Committee of Industry of Kyrgyzstan; and Mr. Jerzy Kwieciński, State Secretary at the Ministry for Economic Development of Poland.

2nd PLENARY MEETING

Item 9: World Women Leaders Talk

An introduction was made by Ms. Fatou Haidara, Managing Director, Policy and Programme Support Division, UNIDO.

Ms. Zeinab Badawi moderated a discussion between H.E. Ms. Marie Louise Coleiro Preca, President of the Republic of Malta; H.E. Ms. Alena Kupchyna, President of the General Conference; and Mr. LI Yong, Director General of UNIDO.

Item 9: Sixth UNIDO Forum on Inclusive and Sustainable Industrial Development

An introduction was made by Ms. Zeinab Badawi, the event's moderator.

An introductory statement was made by Mr. LI Yong, Director General of UNIDO.

Keynote remarks were delivered by Mr. Wang Shouwen, Vice-Minister of the Ministry of Commerce of China; Mr. Mahmoud Mohieldin, Senior Vice-President for the 2030 Development Agenda, United Nations Relations, and Partnership, World Bank Group; His Excellency Mr. Uttama Savanayana, Minister of Industry of Thailand; and Mr. Gennadiy Mikhailovich Gatilov, Deputy Minister of Foreign Affairs of the Russian Federation.

The panellists of the two discussions encompassed in this event were His Excellency Mr. Ahmed Abtew, Minister of Industry of Ethiopia; Mr. Marco Velarde Bravo, Vice-Minister of SME and Industry of Peru; Mr. Yatma Mody Ndiaye, Director of the Cabinet of the Minister of Industry and Small and Medium Industry of Senegal; Ms. Isabella Groegor-Cechowicz, Senior Vice-President, Global General Manager Public Services, SAP SE; Mr. Zhang Huarong, Chairman of the Huajian Group; His Excellency Mr. Gianluca Grandi, Minister Plenipotentiary, Directorate General for Development Cooperation, Ministry of Foreign Affairs and International Cooperation of Italy; His Excellency Mr. Cham Prasidh, Senior Minister and Minister of Industry and Handicraft of Cambodia; His Excellency Mr. Ulanbek Ryskulov, Chairman of the State Committee of Industry, Energy and Subsoil Use of Kyrgyzstan; Her Excellency Ms. Debra Kertzman, Representative at the European Representative Office at the Asian Development Bank; Mr. Gao Hongbing, Vice-President of Alibaba Group and President of AliResearch, Alibaba Group; and Mr. Paolo Dal Santo, Education Business Development Manager in Europe, Middle East and Africa, Hewlett-Packard.

The closing remarks were delivered by Mr. Philippe Scholtès, Managing Director, Programme Development and Technical Cooperation Division, UNIDO.

ANNOUNCEMENTS

Reception by the Permanent Mission of the Philippines

The Permanent Mission of the Philippines is honoured to invite the Heads of Delegation or their designated representative to a reception on Tuesday, 28 November, to present the Commission on Audit of the Philippines as the candidate for the External Auditor of UNIDO. The reception will take place from 12:30 to 2:30 p.m. at the Permanent Mission of the Philippines located at the ARES Tower, Donau-City-Strasse 11, 1220 Vienna, on the twenty-first floor.

Side event on Nigeria's Economic Recovery and Diversification

The Embassy/Permanent Mission of Nigeria in Vienna is organizing a side event from 1:30 to 2:30 p.m. on Tuesday, 28 November 2017, in the Networking Zone on the second floor of the M-building. The event will focus on the ongoing efforts of Nigeria to diversify its exconomy. It will also showcase the national efforts to overcome the ban by the European Union on the export of dry beans from Nigeria.

The event will be preceded by a buffet lunch from 1 to 1:30 p.m.

Side event on the Eastern Economic Corridor in Thailand

The Permanent Mission of Thailand is organizing a side event from 4:30 to 5:15 p.m. on Wednesday, 29 November 2017, in the Networking Zone on the second floor of the M-building. The event will focus on the Eastern Economic Corridor as an integrated development policy towards achieving inclusive and sustainable growth in Thailand. The session will consider how Industry 4.0, or Thailand 4.0, is driven by Eastern Economic Corridor initiatives and how the 10 targeted industries can best be advanced.

The event will also feature catering.

UNIDO mobile application "UNIDO Events"

The "UNIDO events" App, which can be downloaded from the Google Play Store and from the iTunes store, is a user-friendly tool for mobile phones that gives online access to all Conference-related information, including the agenda, detailed descriptions of each session (with the speakers' biographies), exhibition details, etc. The App is part of UNIDO's Digital Initiative, which seeks to use the latest technology to share knowledge and best industrial practices with a global audience. New features include:

- News/Events announcements and push notifications;
- Floor plans;
- Social media integration;
- Integrated interactive module for audiences.

Cybercafé

A cybercafé will be available on the ground floor of the M-building with desktop computers connected to the internet.

Conference coverage on the Internet

In line with decision IDB.43/Dec.6 (n), written summary records will not be provided for this session and will continue to be replaced with digital recordings for the period of 2016-2017. The sound recordings will be made of the meetings of the plenary and sessional bodies as appropriate. The sound recordings will be made available in all official languages on the UNIDO Extranet (http://extranet.unido.org). The recordings will also be available through the VIC Online Services (http://myconference.unov.org).

The VIC Online Service will also allow participants convenient access to documentation and information for participants regarding facilities and services available in the VIC. The application can be accessed from participants 'mobile devices such as smart phones and tablet PCs at the following address: http://myconference.unov.org.

Forum on industrial development issues and side events

The the fourth UNIDO Donor Meeting and the launch of the Industrial Development Report 2018 will be held in the plenary and make up this year's forum on industrial development issues.

Furthermore, a restricted number of additional events will provide a unique and interactive platform for an inclusive discussion and exchange of ideas and information between high-level development policy experts, private sector, academia and leading development partners:

Fourth Donor Meeting

The fourth Donor Meeting will highlight the contribution of donors to UNIDO's work. In particular, success stories from UNIDO's technical cooperation portfolio will be presented, with a focus on their impact and relevance in the implementation of the Sustainable Development Goals, in line with the theme of this year's General Conference, "Partnering for impact — achieving the SDGs". The meeting will feature interactive discussion sessions in which all participants are invited to participate.

Date and time: Tuesday, 28 November 2017,11 a.m. -1 p.m.

Venue: Plenary Hall (M-building, first floor)

TEDx Talks: The circular economy

The circular economy is a priority for UNIDO. This TEDx event is unique gathering that will unleash thought-provoking ideas and conversations while informing and inspiring, making us think and reflect on how we can contribute towards a sustainable future. The event will feature up to six speakers, exploring the issues tied to the circular economy. It will also provide participants with opportunities to network. Refreshments will be provided as part of the event.

Date and time: Tuesday, 28 November 2017, 4 - 8 p.m.

Venue: VIC Cafeteria (F-building, ground floor)

Breakfast meeting on "Partnering for Impact: Advancing gender equality in industry to achieve the 2030 Agenda"

UNIDO has been working on strengthening the gender dimension of ISID by investing in women's talent and potential and providing technical assistance in various regions. This breakfast meeting will discuss multistakeholder partnerships as a key tool for enhancing women's full participation in crafting and benefiting from ISID actions. Refreshments will be provided as part of the event.

Date and time: Wednesday, 29 November 2017, 8:45 - 10 a.m.

Venue: Networking zone (M-building, second floor)

<u>Industry 4.0 – The opportunities behind the challenge</u>

This event will highlight the impact of Industry 4.0, which will be wide and profound, reaching all disciplines; redefining the boundaries between economic and industrial sectors; between buyers and sellers; redefining the role of public and private sector; and changing the terms of competition. Industry 4.0 poses multiple challenges that will be particularly difficult to meet in developing countries. This event will discuss the Industry 4.0 paradigm and its implication for the realization of inclusive and sustainable industrial and economic development, and the 2030 Agenda for Sustainable Development in general.

Date and time: Wednesday, 29 November 2017, 1 - 3:30 p.m.

Venue: Board Room A (M-building, second floor)

Launch of the Industrial Development Report 2018

Industrial development has typically been studied from a supply-side perspective, relegating the importance of demand. The initiation of industrial development, however, requires a critical mass of demand for manufactures. With the right set of conditions, the consumption of manufactures can set in motion a virtuous circle of industrial development comprising income creation, demand diversification and massification of consumption. This circle, however, requires specific policy measures to attain socially inclusive or environmentally sustainable industrialization.

This event presents the launch of the Industrial Development Report 2018 "Demand for Manufacturing: Driving Inclusive and Sustainable Development". The main findings of the report will be presented and discussed with a panel of leading experts in the field of industrial development.

Date and time: Wednesday, 29 November 2017, 3:30 - 4:30 p.m.

Venue: Plenary Hall (M-building, first floor)

Third Industrial Development Decade for Africa

This side event will deliberate on how best to operationalize and implement the Third Industrial Development Decade for Africa. It follows up on the high-level side event held during the seventy-second session of the United Nations General Assembly in New York, which was entitled "Third Industrial Development Decade for Africa (2016-2025): From political commitment to actions on the ground". As such, this event will take stock of the progress made by various stakeholders in implementing the Third Decade. It will also discuss key elements and best practices for partnerships to enhance Africa's industrialization within the framework of the Third Decade.

Date and time: Thursday, 30 November 2017, 12 - 2:30 p.m.

Venue: Board Room A (M-building, second floor)

INFORMATION FOR PARTICIPANTS

Journal

1. The *Journal* of the Conference will be issued daily in English and French, and made available online on UNIDO's website (www.unido.org/gc/17). It will contain such information as the schedule of meetings for the day, a brief summary of the plenary and Main Committee meetings held on the previous day, a forecast of meetings for the following day, and various announcements. Communications for inclusion in the *Journal* should be sent to its Editor (Mr. Federico Castellani Koessler, telephone: +43(1) 26026-3504 or email: f.castellani-koessler@unido.org).

Secretariat

2. The Executive Secretary of the seventeenth session of the General Conference is Mr. Kai Bethke, Director, Department of External Relations. The Executive Secretary can be contacted by telephone: +43 (1) 26026-5232, by fax: +43 (1) 26026-6874, by email: pmo@unido.org, or by writing to the following address:

Executive Secretary of the Conference Policymaking Organs Secretariat UNIDO Vienna International Centre P.O. Box 300 A-1400 Vienna Austria

Registration

3. Registration and issuance of conference access cards during the session will be as follows:

27 November 8 a.m.-4 p.m. VIC Gate 1 (Monday) to 30 November

(Thursday)

1December 8 a.m.-end of VIC Gate 1 (Friday)

Participants registering on 1 December 2017 will be reflected in a revision to the list of participants (GC.17/INF.2/Rev.1) to be issued after the session.

Registration will be effected only for those delegates whose names have been communicated to the Secretariat of the Conference. For States Members of UNIDO and Permanent Observers, the Secretariat would appreciate being informed in writing, in the form of a note verbale, issued by either the Permanent Mission or the Ministry of Foreign Affairs, of the names of the head and other members

of the delegation. For all other entities, the names of the head and other members of the delegation could also be communicated in the form of a letter. In order to facilitate registration procedures and to issue conference access cards, the notes verbales and letters are to be sent as an attachment to an email exclusively to pmo-registration@unido.org. Furthermore, a contact e-mail address is required for each member of the delegation. The registration system will automatically send an e-mail to the specified address, requesting the delegate to upload an ID photograph in jpeg format (less than 2 MB in size).

It is essential that the original notifications are still mailed to the Policymaking Organs Secretariat, Room D2209, UNIDO, Vienna International Centre (VIC), P.O. Box 300, 1400 Vienna, Austria. Any queries relating to registration should be referred to the Office of the Executive Secretary of the Conference.

Credentials

4. Representatives who have been unable to submit their credentials before the opening of the Conference are requested to deposit them at the Registration Desk (see para. 3) or the Office of the Policymaking Organs in M0116, as soon as possible.

Conference access cards

- 5. Each participant will require a conference access card with a photograph for entry into the VIC premises during the session. Conference access cards will be issued to those accredited participants who are not already in possession of a valid VIC access card. Access cards must be worn visibly at all times in the conference areas and VIC premises.
- 6. The loss of an access card must be reported immediately to the United Nations Security and Safety Service, who will issue a duplicate card.

List of participants

- 7. A provisional list of participants will be available on the first day of the Conference, to be revised at a later date. Governments and organizations are requested to supply the names and titles of the members of their delegations in good time before the Conference.
- 8. Delegations are also requested to notify, in writing, the staff at the registration area, or the Secretariat of the Conference of any subsequent changes in the information in the provisional list of participants, so that records for the final list of participants may be kept up to date and accurate.

Conference rooms available

9. The following conference rooms are available in the M-building:

Room	Purpose
Plenary Hall	Plenary, World
	Women Leaders Talk
	ISID Forum, Donor
	Meeting, and launch
	of the UNIDO
	Industrial
	Development Report
	2018
Board Room A	Main Committee,
	Industry 4.0 and
	IDDA III
Press Conference Room	Press Conference
M-building	
Conference rooms in	Additional
M-building (M4,M5,M6 and	Committee meetings
M7)	

10. Within the limits of space and services available, every effort will be made to accommodate groups of delegations wishing to meet. Requests for such meetings should be made to the Meetings Management Unit of UNOV, room M0222, +43 (1) 26026 extension 83150 or 3115.

Seating arrangements

- 11. Delegations will be seated in English alphabetical order. The name of Finland was drawn by lot and the delegation of this Member State will therefore sit at the extreme right of the front row in the Plenary Hall as seen from the podium. In the Main Committee, delegates will find their nameplates at the entrance to Board Room A and are requested to take them along to their seat of choice.
- 12. Each Government delegation will be assigned two seats at the table and two in the row behind. Specifically identified seating will be available for other participants in the session of the Conference.
- 13. Participants are reminded that mobile telephones should be either switched off or switched to "silent" mode during all proceedings.

Simultaneous interpretation

- 14. In the proceedings of the plenary and the Main Committee, interventions made in any of the official languages (Arabic, Chinese, English, French, Russian, Spanish) will be interpreted into the other official languages.
- 15. A participant may speak in a language other than the official languages. In this case, however, the

speaker must inform the Meetings Management Unit in advance and provide for interpretation into one of the official languages. Interpretation into the other official languages will then be provided by the Secretariat's official interpreters.

16. Each seat in the meeting rooms at the M-building with simultaneous interpretation equipment will be provided with a portable receiver set and headphones. As these receivers must be serviced between meetings, participants are requested not to remove them from the meetings rooms.

Speakers in the general debate

- 17. The list of speakers for the Plenary meetings was opened on 30 October 2017. As of 27 November, once the Conference has started, delegates who wish to speak in the Plenary are requested to give their names to the Conference Officer in the Plenary Hall. The names of speakers will be entered on the list in the order in which the requests are received.
- 18. Delegates are urged to keep the duration of their statements in the general debate to a maximum of 5 minutes for national statements, 10 minutes for statements of regional groups.
- 19. Time for short statements of representatives of the United Nations, its agencies, intergovernmental and non-governmental organizations may be accommodated, to the extent possible, after the statements of the delegations within the time frame allotted for the general debate.
- 20. Delegates are reminded that, as announced at the second informal consultations on 18 October, under item 6 of the agenda, Appointment of the Director General, the floor will be given to **regional groups only**, to deliver congratulatory statements of a **maximum of three minutes**.

Prepared statements

21. To facilitate the work of the interpreters and press officers, speakers are requested to submit in advance and as early as possible, at least 10 copies of their statements to the Meetings Management Unit in room M0222 or to the Conference Officer in the Plenary Hall.

Sound recordings

22. Sound recordings will be made of the meetings of the Plenary and the Main Committee. The sound recordings will be available at http://extranet.unido.org and http://myconference.unov.org.

Documents distribution

- 23. The main documents of the Conference will be available in Arabic, Chinese, English, French, Russian and Spanish. Pre-session documents are published on the UNIDO website (www.unido.org/gc/17). As part of the Secretariat's efforts to reduce expenditure and support endeavours to limit environmental impact through the digitization of conference materials and publications, documents are only electronically. All participants are urged to bring these documents with them. Participants are also urged to bring with them UNIDO basic documents i.e. the Constitution, rules of procedure, decisions of the General Conference and the Board, etc. — since, as part of its saving measures, the Secretariat does not reproduce documents that have been the subject of wide distribution on previous occasions. Participants are also informed that conference room papers will not be printed and are available from the Permanent Missions' Extranet.
- 24. During the Conference, in-session documents (except for the conference room papers) may be collected from the Documents Distribution Counter (outside the Plenary Hall, first floor, M-building) where each delegation will have a pigeonhole. The Documents Distribution Counter will be open each day of the session from 8.30 a.m. and will close half an hour after the end of the last meeting of the day.
- 25. Delegations are reminded that the pigeonholes are to be used exclusively for the distribution of official documents of the Conference and may not be used for the circulation of any other papers or documents. Requests for distribution of official invitations or material other than legislative documents through the Documents Distribution Counter must be submitted to the Executive Secretary.

Submission of draft decisions or resolutions

26. The deadline set by the informal consultations for the submission of draft decisions and resolutions has expired. The General Committee will take a decision in relation to any additional texts at its first meeting.

Summary records

27. In line with decision IDB.43/Dec.6 (n), written summary records will not be provided for this session and will continue to be replaced with digital recordings for the period of 2016-2017. The sound recordings will be made of the meetings of the Plenary and the Main Committee. The sound recordings will be made available in all official languages on the UNIDO Extranet (http://extranet.unido.org). The recordings will also

be available through the VIC Online Services (http://myconference.unov.org).

Information Desk (entrance to M-building)

28. At the Information Desk, general information may be obtained about the Conference, such as the location of meeting rooms and offices, telephone extensions and the various services. The Information Desk will be open daily from 8.30 a.m., extension 27999/5612.

Media

29. Representatives of the media - print media, photo, radio, television and film, news agencies and online media - who fully meet United Nations media accreditation requirements can be registered. Please send an e-mail to: s.sackda@unido.org with a copy to c.groessing@unido.org.

Commissary

- 30. In accordance with the Commissary Agreement between UNIDO and the Republic of Austria, the heads of delegations of Member States to meetings of or convened by UNIDO Austrian nationals and stateless persons resident in Austria excluded are entitled to commissary access cards for the duration of the session. If a head of delegation leaves before the end of the Conference, they should designate a new head of delegation.
- 31. The Commissary is located in the F-building of the VIC, floor -1. Opening hours are Monday through Friday from 12 noon to 7 p.m. Access to the Commissary is limited to holders of an access card validated for Commissary access.
- 32. Any questions in connection with the issuing of commissary access cards should be directed to the registration desk. For more information regarding Commissary purchases, please contact the Customer Information Desk (extension 22569).

Postal services

- 33. A post office, on the first floor of the C-building, provides all regular postal services, express mail service and some banking services, Monday through Friday from 8 a.m. to 6 p.m. Other services include express money transfers with Western Union, sale of prepaid telephone cards useable at public telephone booths and some hotel room telephones, packing material (boxes and envelopes), souvenirs from the United Nations Postal Administration and lottery tickets.
- 34. Telephone cards may be purchased at post offices and tobacco shops (*Tabak-Trafik*) throughout Vienna.

Banking services

35. An Austrian bank with multilingual staff offers full banking services at the VIC. The Bank Austria has a branch on the first floor of the C-building and another at the entrance level of the D-building. Bank services are provided by the Bank Austria on the first floor of the C-building. The opening hours are as follows:

Monday, Tuesday, Wednesday 9 a.m.-3 p.m. and Friday

Thursday 9 a.m.-5.30 p.m.

International ATM machines are available on the first floor (C0113) and the ground floor (D0E71). Some banking services are also provided from 8.00 a.m. to 5.00 p.m. by the post office on the first floor of the C-building.

Language, currency and credit cards

- 36. The official language of Austria is German.
- 37. The currency unit is the euro. The euro is subdivided into cents (100 cents = 1 euro). Most hotels and many restaurants and shops accept internationally recognized credit cards.
- 38. Bank notes and travellers' cheques may be brought into Austria without restriction; however, as not all currencies are in equal demand, some might not be easily convertible. Departing visitors may take with them any foreign and local currency and securities that they brought into the country. It is recommended that visitors keep receipts for major currency exchange transactions in case they need to exchange currency again before leaving the country.

VIC entry for official cars

- 39. Cars of Permanent Missions registered at the VIC will be able to park as usual. Parking facilities for non-registered cars are not available at the VIC. However, if informed in writing, non-registered cars will be allowed entry via Gate 2 for drop-off and pick-up of passengers. A note verbale requesting car access should be forwarded to the Protocol Office in room M01 16, e-mail: protocol@unido.org.
- 40. Taxis are not permitted to access the premises of the VIC. Should delegates be arriving by taxi, they should arrange to be dropped off at Gate 1 and proceed to the VIC on foot.
- 41. Participants without access to authorized cars are advised to use the excellent public transportation system, as the VIC is located directly next to the underground station "Kaisermühlen Vienna International Centre" on the U1 line.

Medical services

- 42. For emergencies, call 22222. Medical attention is available in the clinics operated by the Joint Medical Service on the seventh floor of the F-building (extensions 22223 and 22225). The clinics are open on weekdays from 8.30 a.m. to 4.30 p.m. (Thursdays to 3 p.m.). For emergencies, the clinics are open anytime during regular office hours (at other times, please apply to the Security Duty Room (F0E21, extensions 99 or 3903).
- 43. A pharmacy is located next to the clinics which is open on weekdays from 10 a.m. to 5 p.m.

Security advice

44. Participants are advised not to leave briefcases and other personal items unattended. *Suspicious objects should be reported to security immediately*.

Lost and found

45. During the Conference, a lost and found office will operate on the ground floor of the F-building, room F0E21.

Catering services

46. The M-building catering services are as follows:

Coffee corner on ground floor: Monday-Friday, 8.30 a.m.-4.30 p.m.

Coffee corner on first floor:
Monday, Wednesday and Thursday,
8.30 a.m.-6 p.m.
Tuesday, 8.15 a.m.-4 p.m.

Friday, 8.30 a.m.-1 p.m.

Coffee corner on second floor:

Monday, 8.30 a.m.-4.30 p.m. Tuesday, 8.30 a.m.-12 p.m. and 3.30-4.30 p.m. Wednesday, 11 a.m.-3.30 p.m. Thursday, 8.30 a.m.-1 p.m. Friday, 8.30 a.m.-1 p.m.

47. In addition to facilities in the M-building, catering services located in the F-building on the entrance level will be in operation with opening hours as follows:

VIC Cafeteria:

Monday-Friday, Breakfast Time 07:30-10:00 a.m. Lunch Time 11:30 a.m.-2:30p.m.

VIC Restaurant:

Monday-Friday, 11.30 a.m.-2.30 p.m. (for table reservations, call +43 (1) 26060-4877)

VIC Cocktail lounge:

Monday-Thursday, 11.30 a.m.-7.30 p.m. Friday, 4.30 p.m.-8 p.m.

48. Luncheons in private dining rooms and receptions can be arranged through the VIC Catering Service (+43 (1) 26060-4875).

Travel services

49. The American Express travel agency is available to participants requiring assistance with such matters as travel, sightseeing, car rental and excursions. The travel agency is located in the F-building on the ground floor. It is open Monday to Friday 8 a.m. to 5 p.m.

Smoking

50. Smoking is not permitted in the VIC except in specially designated areas. Smoking is not permitted in conference and meeting rooms.

Cellular telephones and computers

51. The use of cellular telephones and laptop computers during meetings can be disruptive and can disturb the infrared transmission of interpretation equipment. Participants are requested to ensure that such equipment is switched off during meetings.

Cloakroom

52. Delegates are kindly requested to leave their coats in the cloakroom on the ground floor of the Mbuilding.

UNIDO telephone number

53. Telephone number — +43 (1) 26026-0.

Advisory for participants when outside the VIC

54. Participants should exercise caution at all times, particularly when visiting areas outside the VIC. Due to an increasing number of criminal incidents, participants are especially reminded of the need to be aware of their surroundings. In particular, if approached by strangers claiming to be police officers, it is recommended that participants request to see the individual's official identification card and police badge.

For further information refer to document GC.17/INF/1 "Advance information for participants".



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